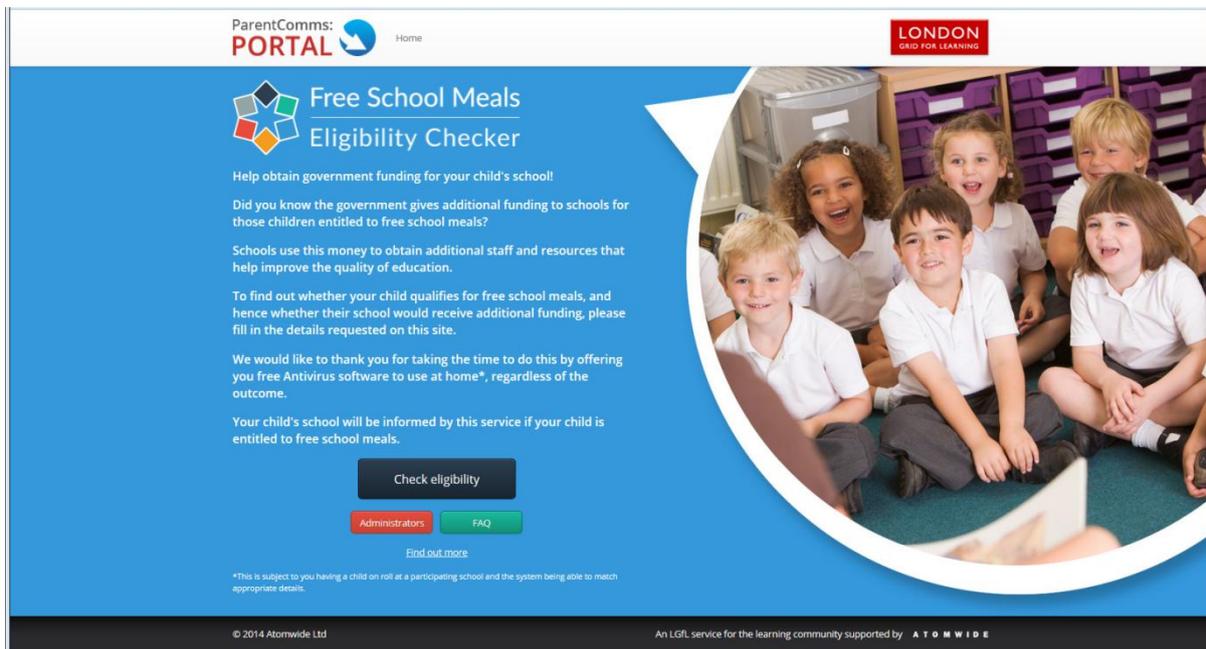


Guide to parent experience of the FSM Eligibility Checker

Getting started

This is the front page of the website as seen by everyone. Its address is <http://fsm.lgfl.net/>

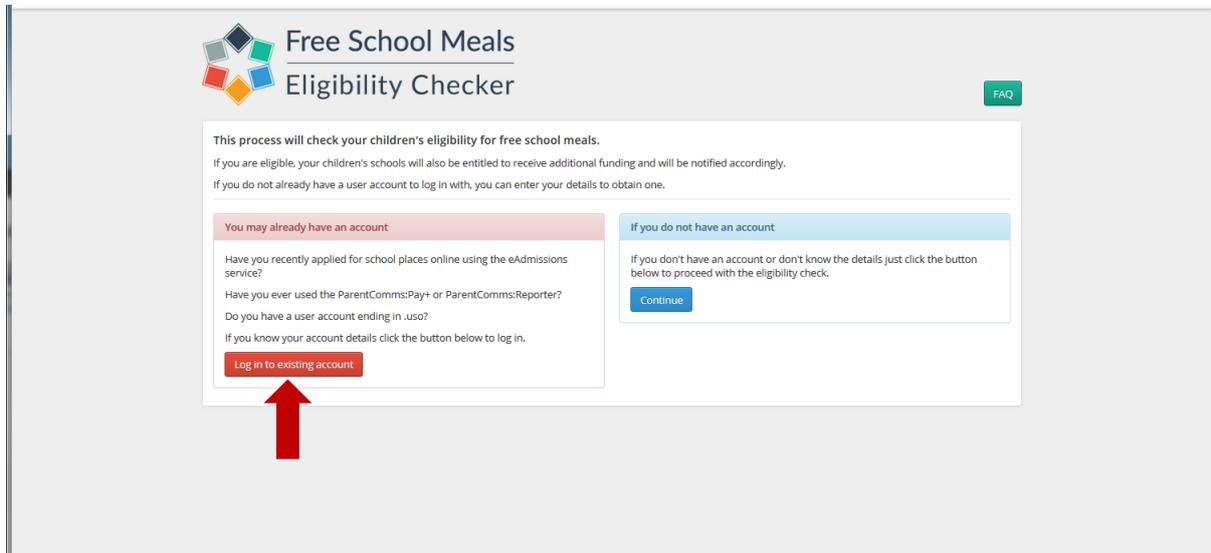


All parents should enter the site via the **Check eligibility** button.

If the parent already has an account then they should follow the instructions on the next page. If the parent does not have an account (or has an account but the details have been forgotten) then they should follow the instructions in the section titled "What to do if the parent does not have an account" on page 4.

Starting the process if the parent has an account

A parent who knows their account details should select the red button labelled “Log in to existing account”.



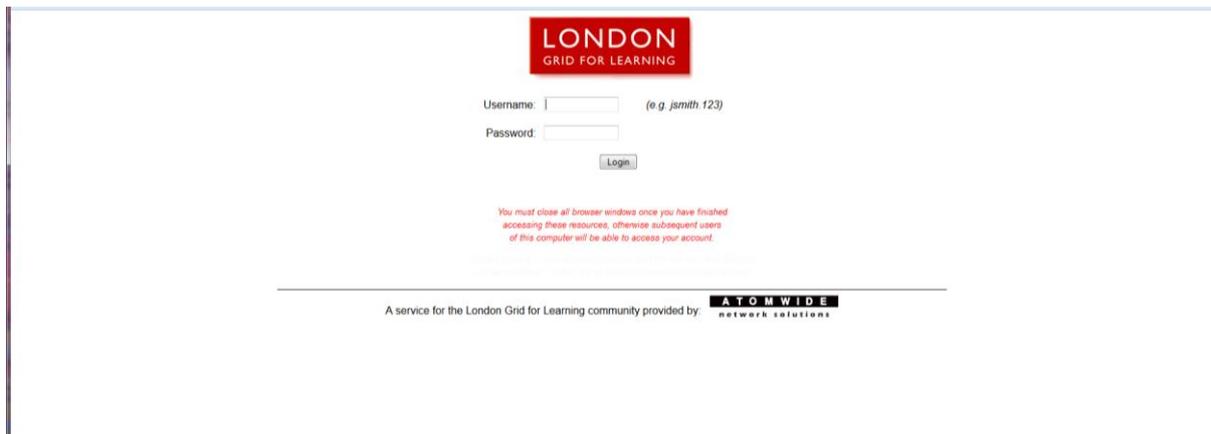
The screenshot shows the 'Free School Meals Eligibility Checker' interface. At the top left is a logo with five colored squares (grey, green, blue, yellow, red) arranged in a circle. To its right is the text 'Free School Meals Eligibility Checker'. In the top right corner, there is a green 'FAQ' button. The main content area contains the following text:

This process will check your children's eligibility for free school meals.
If you are eligible, your children's schools will also be entitled to receive additional funding and will be notified accordingly.
If you do not already have a user account to log in with, you can enter your details to obtain one.

There are two main sections:

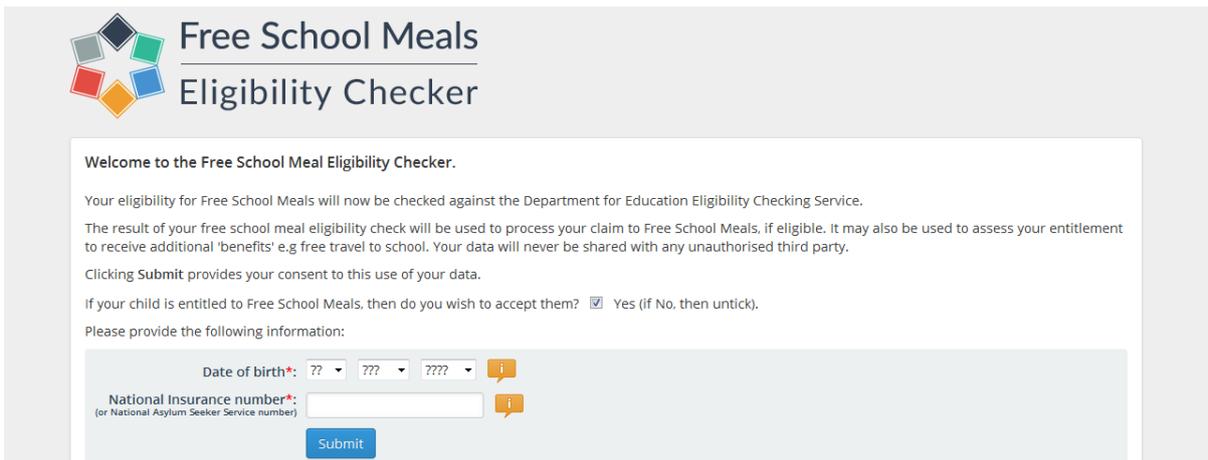
- You may already have an account** (pink header):
 - Have you recently applied for school places online using the eAdmissions service?
 - Have you ever used the ParentComms:Pay+ or ParentComms:Reporter?
 - Do you have a user account ending in .uso?
 - If you know your account details click the button below to log in.
 - A red button labeled 'Log in to existing account' is highlighted with a red arrow pointing upwards.
- If you do not have an account** (blue header):
 - If you don't have an account or don't know the details just click the button below to proceed with the eligibility check.
 - A blue button labeled 'Continue' is present.

They should then enter their details into the login screen which will look like the image below.



The screenshot shows the 'LONDON GRID FOR LEARNING' login screen. At the top center is a red box with the text 'LONDON GRID FOR LEARNING'. Below this are two input fields: 'Username: (e.g. jsmith.123)' and 'Password: '. A 'Login' button is positioned below the password field. Below the login fields, there is a red warning message: 'You must close all browser windows once you have finished accessing these resources, otherwise subsequent users of this computer will be able to access your account.' At the bottom, there is a footer: 'A service for the London Grid for Learning community provided by: ATOMWIDE network solutions'.

When a parent logs in with the correct account details, they will be invited to input their date of birth and NI number. These details can then be checked immediately against the DfE database to obtain an instant result.



Free School Meals Eligibility Checker

Welcome to the Free School Meal Eligibility Checker.

Your eligibility for Free School Meals will now be checked against the Department for Education Eligibility Checking Service.

The result of your free school meal eligibility check will be used to process your claim to Free School Meals, if eligible. It may also be used to assess your entitlement to receive additional 'benefits' e.g free travel to school. Your data will never be shared with any unauthorised third party.

Clicking **Submit** provides your consent to this use of your data.

If your child is entitled to Free School Meals, then do you wish to accept them? Yes (if No, then untick).

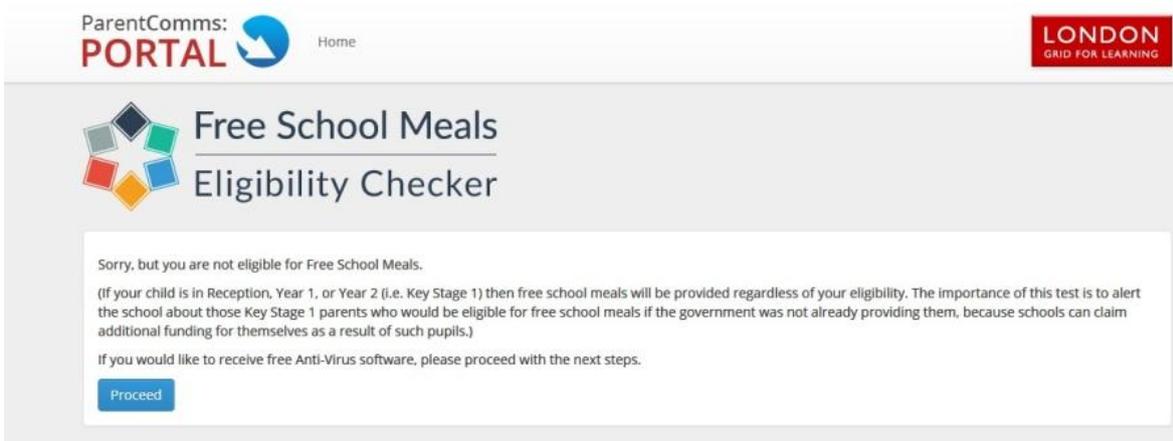
Please provide the following information:

Date of birth*: ?? - ??? - ????

National Insurance number* (or National Asylum Seeker Service number)

Submit

After clicking the Submit button, the parent receives the outcome (eligible or not found to be eligible) on screen, as in the example below.



ParentComms: **PORTAL** Home

LONDON GRID FOR LEARNING

Free School Meals Eligibility Checker

Sorry, but you are not eligible for Free School Meals.

(If your child is in Reception, Year 1, or Year 2 (i.e. Key Stage 1) then free school meals will be provided regardless of your eligibility. The importance of this test is to alert the school about those Key Stage 1 parents who would be eligible for free school meals if the government was not already providing them, because schools can claim additional funding for themselves as a result of such pupils.)

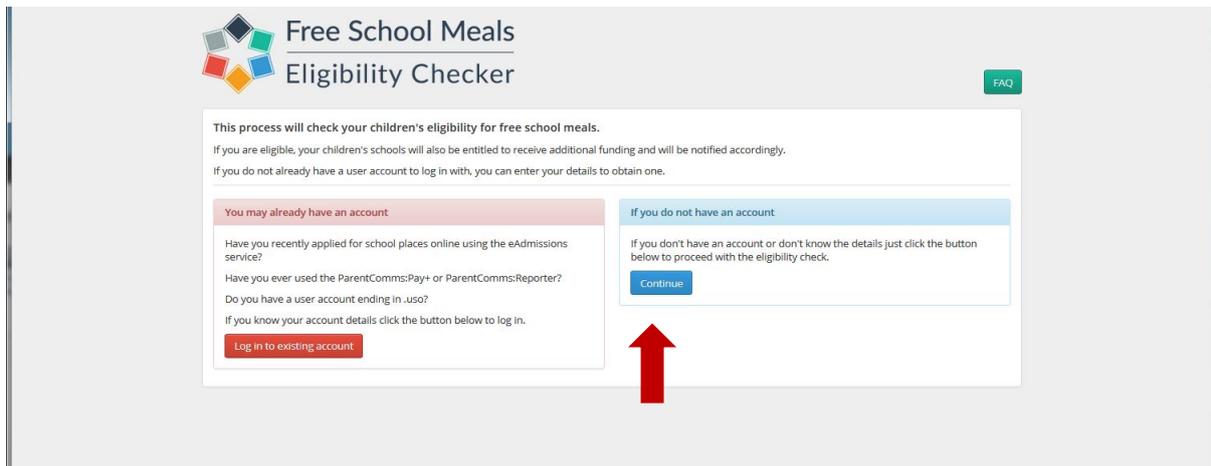
If you would like to receive free Anti-Virus software, please proceed with the next steps.

Proceed

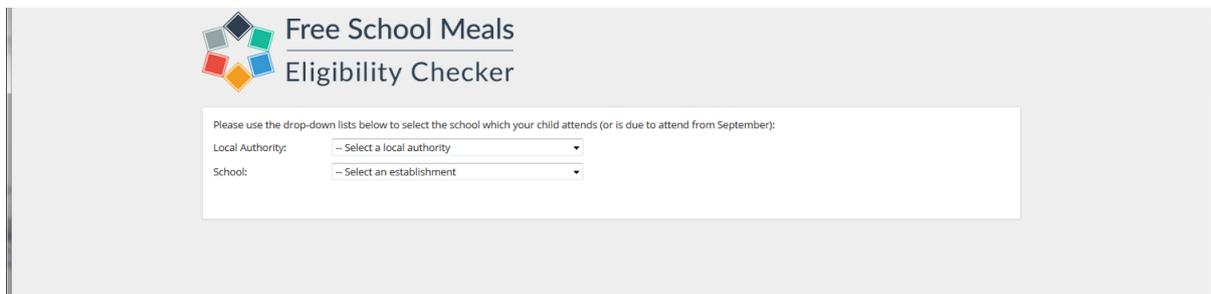
The **Proceed** button should be used to continue with the rest of the process. This will take the parent to the Overview page where the parent’s children can be linked to the parent account. This part of the process is described in the section titled “The Overview Page” on page 9 in this guide.

What to do if the parent does not have an account (or has forgotten the details of an existing account)

If the parent does not have an account (or if the parent has an account but does not know the details) then the parent should begin by clicking the blue Continue button.



The parent needs to select their child's school from a list. If the parent has several children at different schools then they can select any of the relevant schools to get started.



They are then requested to input their details. Once this has been done and the blue Submit button pressed then the system will check to see whether the entered details can be matched against information already held on the system.

Free School Meals Eligibility Checker

Please enter your details. All fields marked with an asterisk are mandatory.

The result of your free school meal eligibility check will be used to process your claim to Free School Meals, if eligible. It may also be used to assess your entitlement to receive additional 'benefits' e.g free travel to school. Your data will never be shared with any unauthorised third party.

Clicking **Submit** provides your consent to this use of your data.

First name*:

Last name*:

Date of birth*: ?? - ??? - ????

National Insurance number*
(or National Asylum Seeker Service number):

Email address*:

Mobile number*:

Home telephone:

Postcode*:

[Get addresses](#)

House number*:

If the system recognises the parent (they have entered the same name, email and/or mobile number as that already held on the system) they will see a message on the right part of the screen saying that it is believed they already have an account. At this stage, it is possible this person may have an account but there is not enough matching data for the system to confidently suggest their username and they will see a similar screen to that shown below. The parent will be encouraged to change certain key information (for example, replacing a “legal” first name with a less formal preferred name or vice versa) and then re-submit.

Free School Meals Eligibility Checker

Please enter your details. All fields marked with an asterisk are mandatory.

The result of your free school meal eligibility check will be used to process your claim to Free School Meals, if eligible. It may also be used to assess your entitlement to receive additional 'benefits' e.g free travel to school. Your data will never be shared with any unauthorised third party.

Clicking **Submit** provides your consent to this use of your data.

First name*: inna

Last name*: shaykis

Date of birth*: 18 - Sep - 1985

National Insurance number*
(or National Asylum Seeker Service number): ab123456c

Email address*: inna.shaykis@atomwide.co

Mobile number*: 07856987256

Home telephone:

Postcode*: br5 4bq

[Get addresses](#)

Unit 3, Ravensquay Business Centre, Cray Avenue, Orpington, BR5 4BQ

House number*: Ravensquay Business

A user account with this email address seems to already exist for you. However, the value provided as your first name does not match our records. If this name has an alternative spelling or longer/shorter form, then please enter that and try again.

If the system is able to match the details entered against the details of an existing user account, their account username will be shown on screen (as in the example below) and they will be asked to return to the front page of the web site and log in using their account details. If they have forgotten

their password, they may use the link on the screen to request the password to be sent via SMS text to their mobile phone.

The parent will then follow the instructions given earlier in the section “What to do if the parent has an account”.

The screenshot shows the 'Free School Meals Eligibility Checker' form. The form fields are filled with the following information: First name: inna, Last name: shaykis, Date of birth: 13 Jun 1980, National Insurance number: ab123456c, Email address: inna@atomwide.com, Mobile number: 07853197333, Home telephone: (empty), Postcode: br5 4bq, House number: Ravensquay Business. A message on the right side of the form reads: 'An existing user account has been found which carries the same name and email address and/or mobile phone number as you. The username for this account is: shayki0014.uso. If you recognise this username, then please return to the front page of this website and try logging in. If you have forgotten the password, then click below to receive a reminder by text message.' There is a 'Submit' button at the bottom of the form.

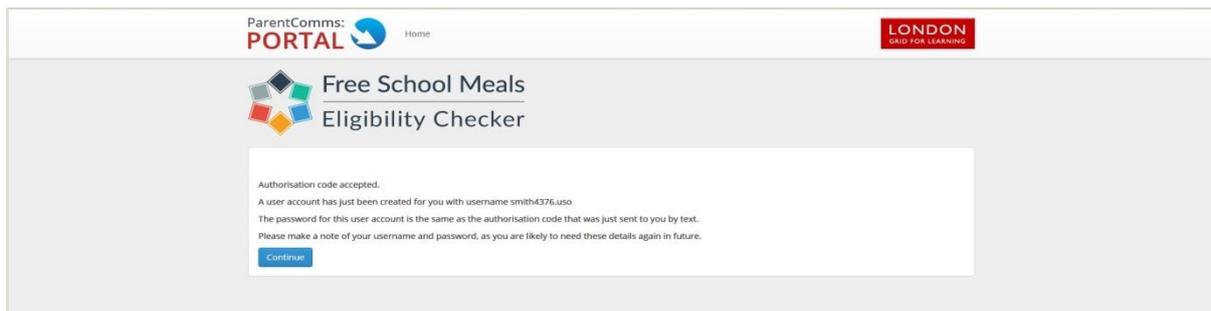
If the system is not able to match the details given against the details of an existing account then an account will be created. So in the case of the user below there is no message on the right side as no account has been identified.

The screenshot shows the 'Free School Meals Eligibility Checker' form with the following information: First name: Arthur, Last name: Smith, Date of birth: 13 Jul 1972, National Insurance number: ab123456c, Email address: arthur@checkit.co.uk, Mobile number: 0777413413, Home telephone: (empty), Postcode: BR5 4BQ, House number: Ravensquay Business. There is no message on the right side of the form. A 'Submit' button is visible at the bottom of the form.

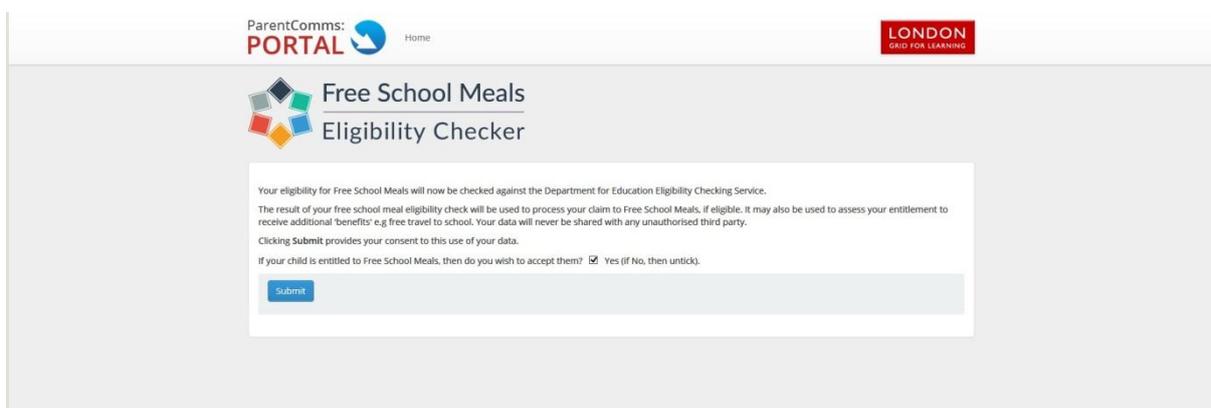
When the blue Submit button is pressed the following message is displayed confirming that a code has been sent to the mobile phone entered in the previous page via SMS text. The parent should now enter the code into the box on the new page and press the blue Submit button.



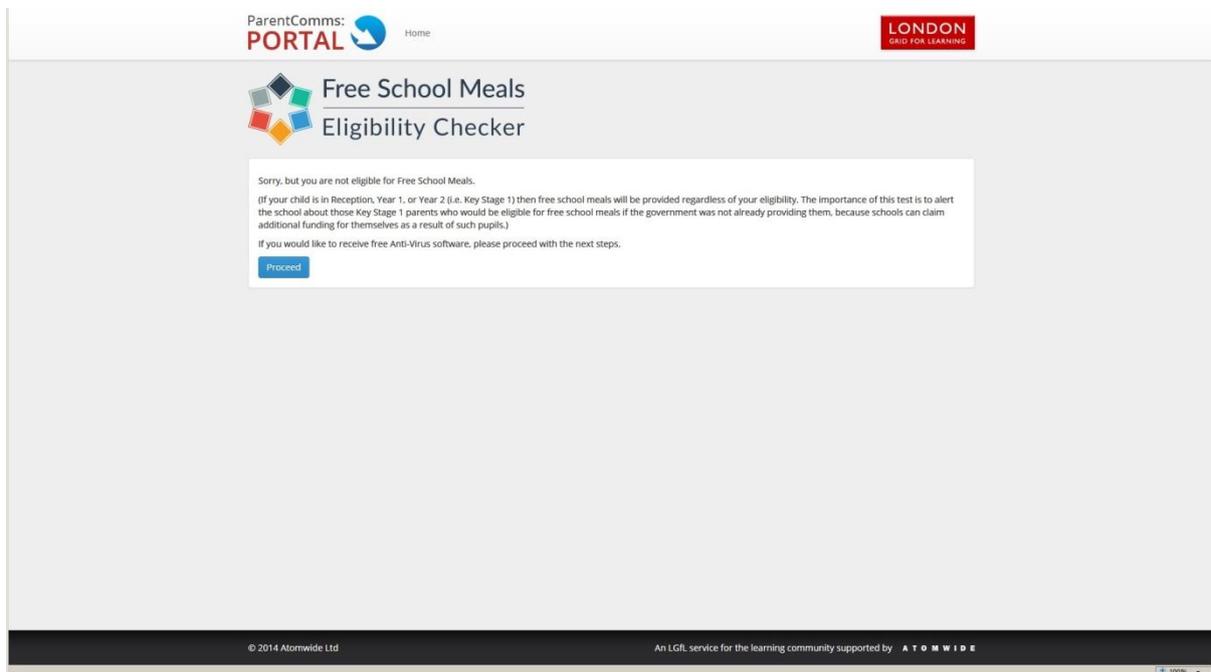
Confirmation of the acceptance of the code will result in the following page being displayed.



The parent should record the details of user name and password so that they will be available should they be needed by the parent in future. When the parent presses the blue Continue button they will be taken immediately to the eligibility section and will not be asked to re-authenticate.



Pressing the blue Submit button will result in the parent’s details being checked immediately against the DfE database to obtain an instant result.



The **Proceed** button should be used to move on to the next stage of the process. This will take the parent to the Overview page (see the following section titled “The Overview page”).

The Overview page

The parent will now be taken to the **Overview** page which allows the parent to link their children to their account. This is essential if they are eligible for free meals as this is the only way schools can be made aware of the test and the outcome.

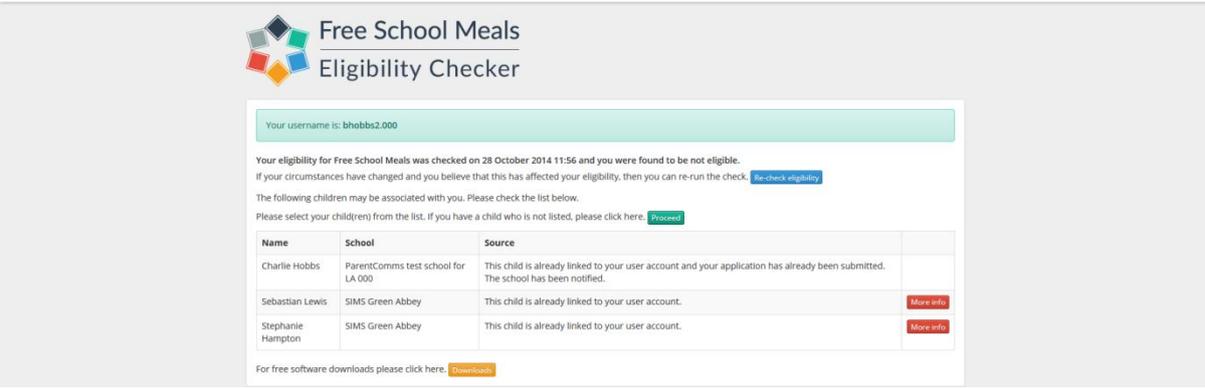
Parents who are not eligible are also encouraged to link their children's user accounts with their own if they want the schools to know they have participated in the process and if they want to obtain the free Sophos antivirus software for home use offered as a 'thank you'.

The Overview screen may look like the one below (with no children listed)



The screenshot shows the 'Free School Meals Eligibility Checker' interface. At the top left is a logo consisting of five colored squares (green, blue, red, yellow, grey) arranged in a circle. To the right of the logo, the text reads 'Free School Meals Eligibility Checker'. Below this, a light green box contains the text 'Your username is: lshaykis.000'. A message states: 'Your eligibility for Free School Meals was checked on 04 November 2014 15:25 and you were not found to be eligible. The following children may be associated with you. Please check the list below. Please select your child(ren) from the list. If you have a child who is not listed, please click here. [Proceed](#)'. Below this is a white box containing the text 'None found.'. At the bottom, there are links for 'Downloads' and a 'Privacy Statement' link.

Alternatively, a parent may have one or more children listed as suggestions if it is found that there may be a relationship between them due to various data exports coming from schools. In such instances, the children will either be linked already (as shown below) or they will need to click a button to confirm that it is their child.

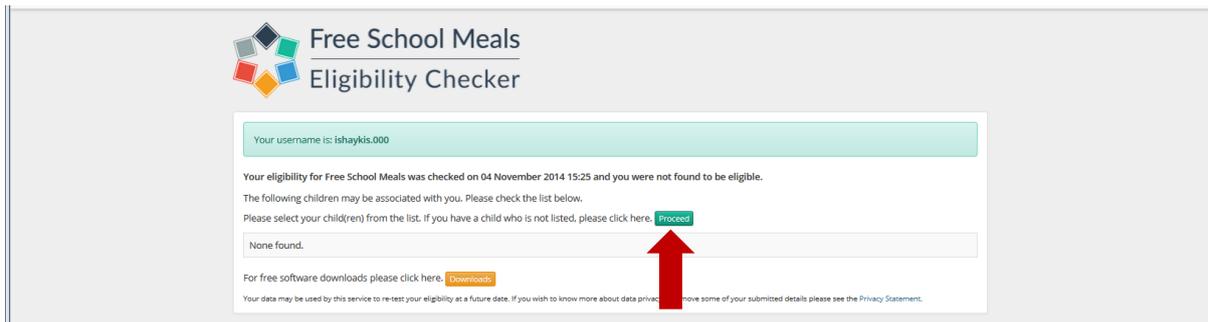


The screenshot shows the 'Free School Meals Eligibility Checker' interface. At the top left is a logo consisting of five colored squares (green, blue, red, yellow, grey) arranged in a circle. To the right of the logo, the text reads 'Free School Meals Eligibility Checker'. Below this, a light green box contains the text 'Your username is: bhobbs2.000'. A message states: 'Your eligibility for Free School Meals was checked on 28 October 2014 11:56 and you were found to be not eligible. If your circumstances have changed and you believe that this has affected your eligibility, then you can re-run the check. [Re-check eligibility](#)'. Below this is a white box containing the text 'None found.'. At the bottom, there are links for 'Downloads' and a 'Privacy Statement' link.

Name	School	Source	
Charlie Hobbs	ParentComms test school for LA 000	This child is already linked to your user account and your application has already been submitted. The school has been notified.	
Sebastian Lewis	SIMS Green Abbey	This child is already linked to your user account.	More info
Stephanie Hampton	SIMS Green Abbey	This child is already linked to your user account.	More info

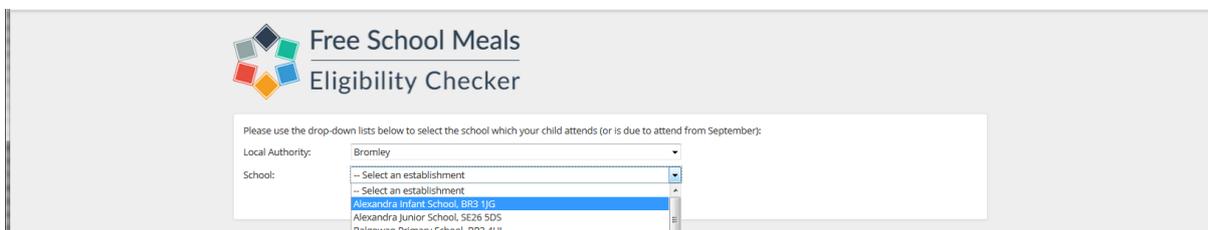
To link a child to their account, the parent will need to know the child's USO username. Ideally this should be provided by school which has hopefully contacted the parents to let them know to use the FSM Eligibility Checking Service and informed them of the children's usernames. Alternatively, parents could find out these details from their children (if old enough).

From the Overview page, the parent then needs to click the green **Proceed** button.



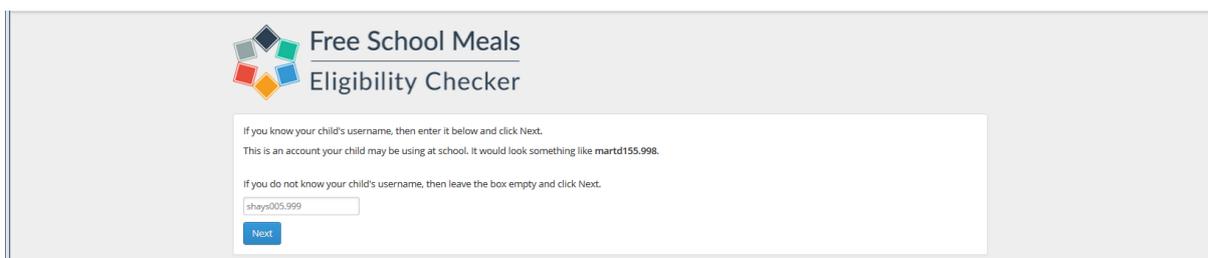
The screenshot shows the 'Free School Meals Eligibility Checker' interface. At the top, there is a logo with five colored squares (grey, green, blue, orange, red) and the text 'Free School Meals Eligibility Checker'. Below this, a light green box displays 'Your username is: lshaykis.000'. A message states: 'Your eligibility for Free School Meals was checked on 04 November 2014 15:25 and you were not found to be eligible. The following children may be associated with you. Please check the list below. Please select your child(ren) from the list. If you have a child who is not listed, please click here. **Proceed**'. Below the message is a text box containing 'None found.'. At the bottom, there are links for 'Downloads' and a 'Privacy Statement'. A red arrow points to the 'Proceed' button.

Then select the LA and school of the first child they wish to link.



The screenshot shows the 'Free School Meals Eligibility Checker' interface. It prompts the user to 'Please use the drop-down lists below to select the school which your child attends (or is due to attend from September):'. There are two dropdown menus: 'Local Authority:' with 'Bromley' selected, and 'School:' with a list of schools. The list includes 'Alexandra Junior School, SE26 5DS' and 'Balgowan Primary School, BR3 4HJ'. The 'Alexandra Junior School, SE26 5DS' option is highlighted in blue.

They should then enter the child's USO username, including the LA code and click **Next**.



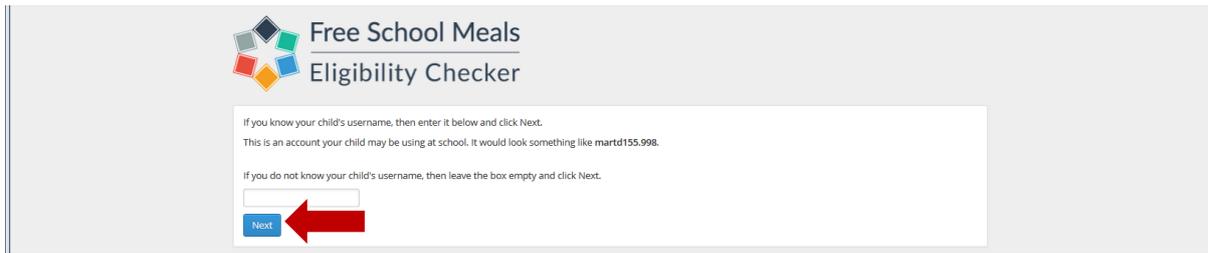
The screenshot shows the 'Free School Meals Eligibility Checker' interface. It prompts the user to 'If you know your child's username, then enter it below and click Next. This is an account your child may be using at school. It would look something like martd155.998.' Below this, there is a text input field containing 'lshaykis005.999'. At the bottom, there is a blue 'Next' button.

If the username is entered correctly and the system is able to verify the parental link to the child, the child's account will become linked with the parent. The child will appear on the Overview page and the school will have access to the results of the eligibility check.

They may need to repeat this process for each child, particularly if the children attend different schools.

It is possible that they will be able to match with a child from one school but won't match with a child attending another school. This will be related to whether data is being exported from the non-matching child's school and the quality of the data if any exists.

If the parent does not know the child's username, they can leave the box empty and click **Next**.



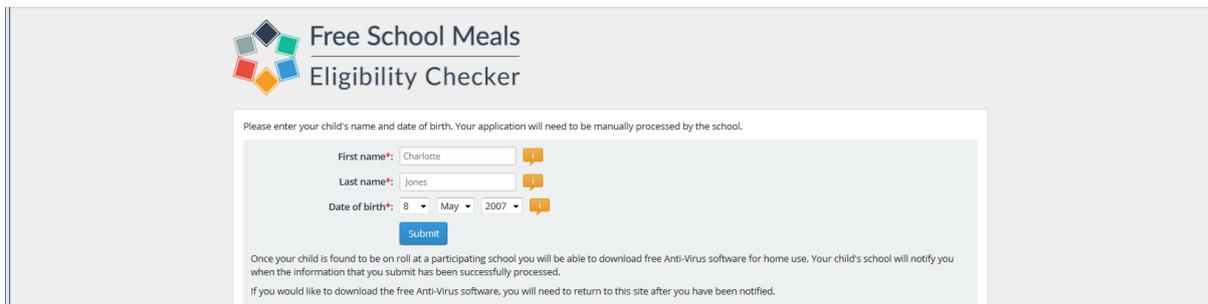
Free School Meals
Eligibility Checker

If you know your child's username, then enter it below and click Next.
This is an account your child may be using at school. It would look something like martd155.998.

If you do not know your child's username, then leave the box empty and click Next.

Next

They will then be able to manually enter their child's details. They will be told on screen that the details have been sent for manual processing.



Free School Meals
Eligibility Checker

Please enter your child's name and date of birth. Your application will need to be manually processed by the school.

First name*: Charlotte

Last name*: Jones

Date of birth*: 8 May 2007

Submit

Once your child is found to be on roll at a participating school you will be able to download free Anti-Virus software for home use. Your child's school will notify you when the information that you submit has been successfully processed.

If you would like to download the free Anti-Virus software, you will need to return to this site after you have been notified.

Whilst this will result in the school being able to see that the parent has done a test and has stated the child attends the selected school, it will not be possible for the system to verify this officially and match the parent with the child. It will down to the school administrator to manually reconcile this information.

Linking children – what does it mean?

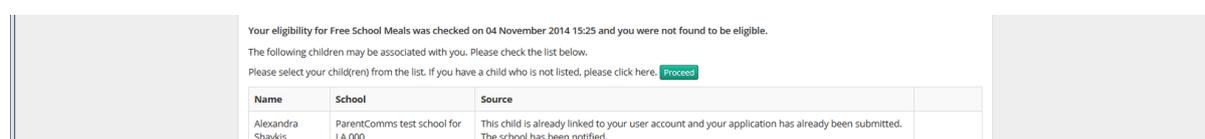
The Overview screen may present several options to parents. These are dependent on the child's school data exports, what other USO-integrated the services the school uses and whether the parent has used the eAdmissions service and has accepted a place.

All these can lead to different views given to parents.

Scenario A

Where no children are listed, the parent should attempt to link them as described on p7-8.

Where children are listed and are already securely linked to the parent the following will be shown and no further actions will be required.



Your eligibility for Free School Meals was checked on 04 November 2014 15:25 and you were not found to be eligible.
The following children may be associated with you. Please check the list below.
Please select your child(ren) from the list. If you have a child who is not listed, please click here: [Proceed](#)

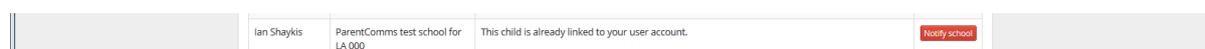
Name	School	Source
Alexandra Shaykis	ParentComms test school for LA 000	This child is already linked to your user account and your application has already been submitted. The school has been notified.

If the parent is eligible for FSM this action will send an email to the school FSM service administrator to inform them that a new person is shown to be eligible.

A parent in this position would then be eligible for the free Antivirus software as their child is proven to be on roll at a relevant school.

Scenario B

Where a child link has been identified the parent will be presented with a child where a **Notify School** button appears on the right side. They should click the button to finish the process and have the information made available to the school.



Ian Shaykis	ParentComms test school for LA 000	This child is already linked to your user account.	Notify school
-------------	------------------------------------	--	-------------------------------

If the parent is eligible for FSM this action will send an email to the school FSM service administrator to inform them that a new person is shown to be eligible.

A parent doing this would then be eligible for the free Antivirus software as their child is proven to be on roll at a relevant school.

Scenario C

A parent may also have children listed who are linked, but the button on the right says **More info**.



Alexandra Bristle	Unallocated in Test LEA	This child has a known parental contact with the same name and mobile number as you.	More info
-------------------	-------------------------	--	---------------------------

In this instance, the child's school is not participating in the FSM service. The child may be already linked or be a suggested link. The school is not checking the results of any tests done by the parents.

If the **More info** button is clicked, the parent will see one of 2 options:

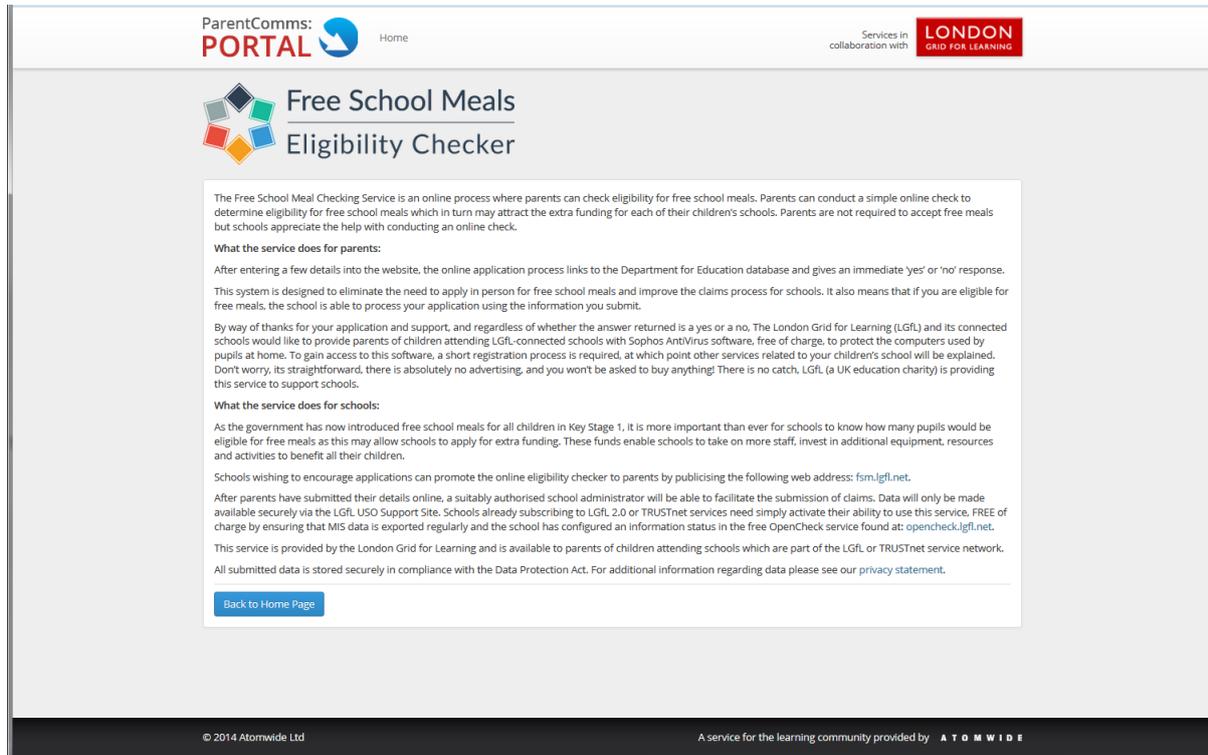
If the parent is eligible for FSM, the next screen will state that the school is currently not participating in the service and give them a yellow button to generate an email to the school. This would send an automated message to the Head, explaining that a parent linked with their school is eligible for FSM and explaining the nature of the service and what they need to do to obtain the relevant data.

If the parent is not eligible for FSM, the next screen simply shows a message saying that the school is not participating in the service. There is no further action to be taken and the school will not know about any tests being done.

If the child is linked, the parent would be eligible for the free Antivirus software.

Additional available information

Parents wishing to know more about the service can find additional information via a link from the Home page to see this:



The screenshot shows the ParentComms: PORTAL website. At the top left, it says "ParentComms: PORTAL" with a Home link. At the top right, it says "Services in collaboration with LONDON GRID FOR LEARNING". The main heading is "Free School Meals Eligibility Checker". Below this, there is a text box containing the following information:

The Free School Meal Checking Service is an online process where parents can check eligibility for free school meals. Parents can conduct a simple online check to determine eligibility for free school meals which in turn may attract the extra funding for each of their children's schools. Parents are not required to accept free meals but schools appreciate the help with conducting an online check.

What the service does for parents:

After entering a few details into the website, the online application process links to the Department for Education database and gives an immediate 'yes' or 'no' response. This system is designed to eliminate the need to apply in person for free school meals and improve the claims process for schools. It also means that if you are eligible for free meals, the school is able to process your application using the information you submit.

By way of thanks for your application and support, and regardless of whether the answer returned is a yes or a no, The London Grid for Learning (LGL) and its connected schools would like to provide parents of children attending LGL-connected schools with Sophos AntiVirus software, free of charge, to protect the computers used by pupils at home. To gain access to this software, a short registration process is required, at which point other services related to your children's school will be explained. Don't worry, it's straightforward, there is absolutely no advertising, and you won't be asked to buy anything! There is no catch, LGL (a UK education charity) is providing this service to support schools.

What the service does for schools:

As the government has now introduced free school meals for all children in Key Stage 1, it is more important than ever for schools to know how many pupils would be eligible for free meals as this may allow schools to apply for extra funding. These funds enable schools to take on more staff, invest in additional equipment, resources and activities to benefit all their children.

Schools wishing to encourage applications can promote the online eligibility checker to parents by publicising the following web address: fsm.lgfl.net.

After parents have submitted their details online, a suitably authorised school administrator will be able to facilitate the submission of claims. Data will only be made available securely via the LGL USO Support Site. Schools already subscribing to LGL 2.0 or TRUSTnet services need simply activate their ability to use this service, FREE of charge by ensuring that MIS data is exported regularly and the school has configured an information status in the free OpenCheck service found at: opencheck.lgfl.net.

This service is provided by the London Grid for Learning and is available to parents of children attending schools which are part of the LGL or TRUSTnet service network. All submitted data is stored securely in compliance with the Data Protection Act. For additional information regarding data please see our [privacy statement](#).

At the bottom of the text box, there is a blue button that says "Back to Home Page".

At the bottom of the page, there is a footer that says "© 2014 Atomwide Ltd" on the left and "A service for the learning community provided by ATOMWIDE" on the right.

From the above page, users can access the privacy statement shown below. Users can also use the Revoke button at the bottom to remove the NI details from the system if they do not wish them to be kept on file. (In order for the red button to appear, the user must be logged in!)

ParentComms:  Home

Services in collaboration with 

Free School Meals Eligibility Checker

Privacy Statement

Collection and Use of Personal Information

Personal information is data that can be used to identify or contact a single person.

By using the Free School Meal Eligibility Checking service you are agreeing to provide your personal data for the purpose of free school meal claims and any possible associated benefits (e.g. free travel to school, uniform grant, free school milk). Such data will be accessible only to authorised administrators within the relevant school and/or Local Authority and may be used to review eligibility in future.

The user account used and/or created during the eligibility checking process is issued by Atomwide who undertakes to store these details in a secure manner and in full compliance with the Data Protection Act. Safeguarding usernames and passwords issued to the parent user is the user's responsibility and Atomwide cannot be held responsible for any security breach occurring from the user intentionally or inadvertently making their login credentials known to any third party.

Anyone contacting Atomwide directly may be asked to provide personal information for the purpose of identity verification. When responding to telephone enquiries, Atomwide reserves the right to ask for an OTP (One Time Password) code to verify the identity of the caller, if it is known that the caller should possess such a device. All calls to Atomwide's Service Desk and mainline numbers are recorded for quality assurance and Data Protection purposes. Atomwide publishes service announcements from time to time, and is proactive about ensuring that its users receive timely information about, and ready access to, new developments wherever possible.

Here are some examples of the types of personal information Atomwide may collect and how we may use it.

What personal information we collect

- The information for generating user accounts, such as names and contact details, is provided by participating schools and parents, with their full agreement.
- This is done via a range of different methods whose explicit purpose is to provide the correct level of service to school staff, pupils, and parents.

How we use your personal information

- Unified Sign On (USO) services are provided for educational use only and to validate that the user is the correct and proper person that is allowed to access pupil data, teaching and learning resources and managed school services. Commercial use is prohibited without written agreement. Under all circumstances, the use of USO resources including, but not limited to, USO-FX, myUSO and myDrive to distribute copyrighted material, or distribute or link to any other content that might be considered inappropriate for an education environment, or that may be infringing copyright elsewhere, is strictly forbidden.

Cookies and Other Technologies

Some USO websites use cookies in order to manage authentication and/or to hold user preferences between sessions. No personal information is collected using cookies, and cookie data is never shared with third parties.

If you want to disable cookies please check with your computer or mobile device provider to find out how to disable cookies. Please note that certain features of the Atomwide website will not be available once cookies are disabled.

As is true of most internet services, we gather some information automatically and store it in log files. This information includes Internet Protocol (IP) addresses, browser type and language, internet service provider (ISP), referring and exit websites and applications, operating system, date/time stamp, and clickstream data.

We use this information to understand and analyse trends, to administer the site, to learn about user behaviour on the site, to improve our product and services, and to gather demographic information about our user base as a whole.

Disclosure to Third Parties

Data is never disclosed to third parties except for the provision of educational services and only to organisations with whom participating schools are in explicit agreement to such services being provided and relevant data being made available. Data regarding free school meal eligibility in particular is disclosed only to suitably authorised individuals in participating schools and Local Authorities to facilitate the processing of free school meals and possible related benefits.

Others

It may be necessary – by law, legal process, litigation, and/or requests from public and governmental authorities within or outside your country of residence – for Atomwide to disclose your personal information. We may also disclose information about you if we determine that for purposes of national security, law enforcement, or other issues of public importance, disclosure is necessary or appropriate.

Protection of Personal Information

Atomwide handles personal and sensitive data relating to pupils and staff at UK schools, staff working for various Local and Regional Authority agencies, and staff of some third party companies that support these establishments. Atomwide is diligent in its protection of that data against any unauthorised access or usage, and compliance with both the legal and moral aims of the Data Protection Act is an essential element of that protection.

To this end, Atomwide retains an audit trail of changes made to personal data, whether via the Support Site, the my.uso.im service, any other USO-integrated service, or by direct request. Most requests or enquiries relating to personal data, and/or mass data, can only be accepted via instructions submitted online using an appropriately authorised USO account.

Integrity and Retention of Personal Information

Atomwide makes it easy for you to keep your personal information accurate, complete, and up to date. We will retain your personal information for the period necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law.

Access to Personal Information

You can help ensure that your contact information and preferences are accurate, complete, and up to date by contacting your child's school.

For other personal information we hold, we will provide you with access for any purpose including to request that we correct the data if it is inaccurate or delete the data if Atomwide is not required to retain it by law or for legitimate business purposes. We may decline to process requests that are frivolous/vexatious, jeopardize the privacy of others, are extremely impractical, or for which access is not otherwise required by local law. Access, correction, or deletion requests can be made via your local Nominated Contact.

Our Companywide Commitment to Your Privacy

To make sure your personal information is secure, we communicate our privacy and security guidelines to Atomwide employees and strictly enforce privacy safeguards within the company.

London Grid for Learning's Commitment to Your Privacy

In relation to processing of free school meal data received from the DfE Eligibility Checking Service, LGfL (The London Grid for Learning), supported by Atomwide, is acting as the data processor on behalf of the relevant Local Authority, which retains the role of Data Owner for that data. The terms "data processor" and "data controller" shall have the meanings given in Data Protection Act 1998. The Data Owner agrees that LGfL can share the results of the free school meal eligibility check with the school that the eligible applicant's child attends.

For additional information on LGfL's privacy and security policies please visit www.policies.lgfl.net.

Privacy Questions

If you have any questions or concerns about Atomwide's Privacy Policy or data processing or if you would like to make a complaint about a possible breach of local privacy laws, please contact us by phone by calling **01689 814700**.

All such communications are examined and replies issued where appropriate as soon as possible. If you are unsatisfied with the reply received, you may refer your complaint to the relevant regulator in your jurisdiction. If you ask us, we will endeavour to provide you with information about relevant complaint avenues which may be applicable to your circumstances.

I wish to revoke my consent for my personal data, specifically my National Insurance number, to be used by the Free School Meal Eligibility Checker from this point forward. I understand that the results of any tests submitted previously will remain in the system.

[Revoke](#)

(Please note that your user account will remain valid for use with a range of different services. You can also use it to access this service in future and perform another check if you wish.)

[Back to Home Page](#)